

Authorizing a Fourth Amendment to the Personal Services Contract with Lynx Insights and Investigations, Inc., and Reporting on Results Achieved under the 3rd Amendment

May 19, 2026





Background

- **1960's and 1970's: The former Redevelopment Agency (“SFRA”) displaced 5,893 households/12,200 individuals**
- **2020: RFP released for a consultant to locate and provide current contact information for displacees**
- **2021: Commission authorized a contract with Lynx Investigations and Insights (“Lynx”). in partnership with New Community Leadership Foundation (“NCLF”)**
- **2023: Lynx and NCLF completed Phase 1**
- **2024: Commission authorized Amendments Phase 2**
- **2024: Commission authorized Amendment Phase 3**
- **2025: Commission authorized Amendment Phase 4**

Original Scope of Work

- **Lynx Phase 1 Scope of work included:**
 - **Bulk data search during initial month of work**
 - **Media creation**
 - **Hire and Train Investigators**
 - **Contact original displacees**
 - **Prepare Report for OCII**

Phase 1 Lynx Team Results

- **Searched the records of 12,200 original displacees.**
 - **3,025 (25%) searched and located & 9,206 (75%) searched and not located:**
 - **3,025 Searched and Located:**
 - 456-contacted and confirmed contact information
 - 211-located and non-responsive
 - 2,358-confirmed deceased

Phase 1 Lynx Team Results (con't)

- **9,206 Searched and Not Located:**
 - 362-not located after investigation and outreach
 - 2,124-lead identified/record not completed
 - 4,261-further research needed
 - 2,459-name only
- **617 Descendants assisted in locating original displacees and had their contact information confirmed.**

Phase 2 Results

- **For the 10-week contract period:**
 - **161-contacted and contact information confirmed**
 - **170-located and non-responsive**
 - **261-confirmed deceased**
- **Efficiency was increased to 1.5 hours/locatee.**
- **Reviewed records – found 128 “new” original displacees.**
- **One investigator primarily dedicated to outreach in San Francisco.**
- **Descendants assisting locating original displacees were connected with MOHCD (110).**

Phase 3 Results

- **For the contract period:**
 - **375-contacted and contact information confirmed**
 - **307-located and non-responsive**
 - **509-confirmed deceased**
 - **552-not located after investigation and outreach**
- **Initiated collaborative work with the Japanese-American community .**
- **Of the “Further Research Needed” records that were reviewed, an additional 300 individuals were identified that were not in the Site Occupancy Records.**
- **577 descendants were located assisting locating original displacees.**

Phase 3 Results (cont.)

- **The investigator dedicated to outreach in San Francisco made numerous presentations.**
- **NCLF engaged with many churches and prepared videos that were shared on social media.**
- **Public service announcements and an interview with NCLF played on Bay Area radio stations which resulted in over 200 direct contacts.**

3rd Amendment (Phase 4) Scope of Work

- **The Phase 4 Scope of Work includes:**
 - **Employ approximately 5-7 investigators from the impacted communities.**
 - **Locating approximately 1,700 original displacees from these former Redevelopment Project Areas:**
 - **Western Addition – 2 (WA-2) [original scope]**
 - **Hunters Point – (HP) [original scope]**
 - **Western Addition-1 – (WA-1) (including Japantown)**
 - **Yerba Buena Center – (YBC)**
 - **Review spreadsheets for the YBC and WA-1 project areas and create methodologies and secure online interfaces to locate displaced persons from these areas.**

3rd Amendment (Phase 4) Scope of Work cont.

- **Marketing and outreach efforts on a local, Greater Bay Area and national level.**
- **Expanded marketing efforts to include WA-1 and YBC communities.**
- **Continue to collect contact information for all descendants assisting locating original displacees for referral to MOHCD.**

Phase 4 Results

- **For the contract period so far:**
 - **228-contacted and contact information confirmed**
 - **386-located and non-responsive**
 - **875-confirmed deceased**
 - **214-not located after investigation and outreach**
- **Completed the transcription of approximately 120,000 pages of historical records related to YBC and identified approximately 3,100 displaced persons.**
- **273 descendants were located assisting locating original displacees.**

Phase 4 Results (cont.)

- **Community outreach to over 25 sites through presentations, flier drops and direct outreach, and one-on-one support to community members.**
- **Expanded community engagement with organizations serving the Japantown and SOMA communities.**
- **Built on prior outreach to ten churches in the Fillmore, Bayview, and Visitation Valley through targeted follow-up engagement, strengthening communication and expanding network reach.**

Phases 1- 4 Results

	Phase One	Phase Two	Phase Three	Phase Four	Total
Contacted	456	161	375	228	1,220
Located – Non-Responsive	211	170	307	386	1,074
Deceased	2,358	261	509	875	4,003
Not Located after Investigation and Outreach	n/a	n/a	552	214	766
Total Records Completed	3,025	592	1,743	1,703	7,063
Percent of Total WA-2/HPS Population	25%	5%	14%	14%	58%
Descendants of Displaced People Identified	617	110	577	273	1,577

4th Amendment (Phase 5) Scope of Work

- **The Phase 5 Scope of Work includes:**
 - **Employ approximately 4-5 investigators from the impacted communities.**
 - **Provide additional training in advanced tools and investigative techniques.**
 - **Locating approximately 1,651 original displacees from these former Redevelopment Project Areas:**
 - **Western Addition – 2 (WA-2) [original scope]**
 - **Hunters Point – (HP) [original scope]**
 - **Western Addition-1 – (WA-1) (including Japantown)**
 - **Yerba Buena Center – (YBC)**

4th Amendment (Phase 5) Scope of Work cont.

- **Continue marketing and outreach efforts on a local, Greater Bay Area and national level including expanded marketing efforts to include WA-1 and YBC communities.**
- **Continue to collect contact information for all descendants assisting locating original displacees for referral to MOHCD.**

Process after locating displacees or descendants

- Call the COP Info Line for assistance: 628.652.5801
- Visit the COP website: <https://www.sf.gov/learn-about-certificate-preference-cop>
- Improved and Streamlined COP Application Process
 - ***Simplified Documentation Requirements***- Reduced the number of documents needed to lineage and identity.
 - ***Streamlined Birth and Death Certificate Requests***- Staff obtain documents on behalf of COP applicants.
 - ***Step-by-Step Assistance School Records***- How to request school records from the SFUSD.

Next Steps

- **Begin work: July 2026**
- **Monthly progress check-ins: on-going**
- **Complete work: May 2027**
- **Report additional findings to OCII and MOHCD: June 2027**
- **Present findings to Commission: July 2027
(Phase 5 work reflects a 12-month extension)**

Fourth Amendment and Transmittal of Phase 3 Results

Questions / Comments